

Diya Enterprises Brings Affordable Technology to Hospitality Owners

When planning a trip, have you ever worried about what would happen if you arrived late to your hotel? What if you missed some airline connections and you arrived at your destination in the middle of the night? Would you still be able to check in? In the past, guests who experienced travel delays or decided to drive longer and later would worry about checking in to a Motel after regular business hours. Now there is no need to panic because technologies developed by a Canadian company called Diya Enterprises, are allowing travelers to check-in easily and conveniently with just their credit card.

Folks at Diya Enterprises have made it their mission to help small hospitality owners provide a hassle free and convenient check-in experience for their guests, whilst improving their own quality of life and the bottom line. For over two years, their Self Check-In machine called "The Auto Check-In System" or "ACS" has helped many self-sufficient travelers in BC check-in themselves after hours.

Although it may seem strange for the hospitality industry to use inanimate machines to welcome their guests, many who have used the Auto Check-In System raved about its simplicity and liked this process. Not only is it quick and easy to use, but also quite secure; each credit card transaction is validated in real time and can be tracked through computer software at the front desk during regular business hours.

From grocery stores to the Check-In counter at the Airport, these days Self help machines are evident virtually everywhere and now Diya Enterprises has brought that technology to the hospitality industry at an affordable price.

Generally, one would think that this technology is limited to the large resorts and hotel chains, but the ACS kiosks are so easy to use and affordable, they can benefit virtually any size Motel. Besides affordability, the main benefit is seen by small Hotels or Motels who do not have the budget to hire nighttime desk clerks. In such cases, some opt to lock their doors after business hours and turn on the No Vacancy sign or wake up themselves to check-in guests. When hospitality owners install the ACS, they allow their business to run 24 hours a day, 7 days a week without hiring round the clock staff. This savings alone can pay for the ACS within six months. If utilized throughout the day, the ACS also allows front end staff to do maintenance or other duties, which can help save on overtime expenses and utilize resources more efficiently.

By keeping the needs of Motel owners in mind and providing a hassle free 24hr check-in facility for guests, Diya Enterprises is helping the owners of smaller establishments differentiate themselves from competitors and cope in this increasingly competitive business environment.

For more information on the Auto Check-In System, visit their website at www.autocheckin.com